

Welcome Patients and Guests



ATM

Located on the lower level.

Cafeteria

Located on the lower level.

Breakfast..... 6:00 a.m.–10:45 a.m.
Lunch..... 11:00 a.m.–3:45 p.m.
Dinner..... 4:00 p.m.–2:00 a.m.

Child Life Services *(Patient Playroom)*

8th floor • 314.454.6178

Please check with a member of your care team for hours of operation.

Clinical Social Work & Chaplaincy

314.454.6178

Chapel, 1st floor

Open 24 hours daily. For a schedule of services offered, contact the chaplain.

Emergency

Public Safety Department • 314.362.0750

Please report any security issue to your child's nurse or to the Public Safety department, 24 hours a day, from any phone in the hospital.

Family Laundry *(For inpatients' families)*

Located on the lower level, near the ATM.

Free use of washers/dryers. Laundry soap is available in the vending machines for 25 cents.

Family Resource Center

3rd floor • 314.454.2350

A free health information library and family business center; services include copier, fax, notary, phone chargers, computers, iPad checkout for families staying overnight and DVDs for entertainment.

Please check with a member of your care team for hours of operation.

Family Restrooms

Lower level and 2nd floor

Equipped with an adult-sized, hi-lo special needs changing table in each location.

Gift Shop

1st floor • 314.454.6149

Monday-Friday 8:00 a.m.–7:00 p.m.
Saturday-Sunday noon–4:00 p.m.

Healing Gardens *(For inpatients' families)*

Olson Family Garden, 8th Floor

Daily..... 9:00 a.m.–9:00 p.m.

7th Floor Garden

Daily..... 9:00 a.m.–9:00 p.m.

Lactation Room

2nd floor

If you are a nursing mother, your child's nurse can bring you a breast pump or refer you to a private lactation room.

Main Information Desks

1st floor • 314.454.2615

2nd floor • 314.454.2615

- Guest badging
- Patient/family badging
- Hotel, dining, maps, shopping, car rental and transportation information available

Mail is delivered to the child's bedside daily, Monday through Friday, from the 1st floor information desk.

Phone Calls

Local phone calls can be made from patient rooms by dialing area code first, then the number, for an external line. Phones are located in all parent lounges throughout the hospital, as well as at each nurse's station. Cell phones may be used except in areas that post restrictions.

Playroom *(For inpatients)*

See [Child Life Services](#)

Purina Family Pet Center

See [Child Life Services](#)

Ronald McDonald Family Room

(For inpatients' family members)

Located on the 3rd floor, the Ronald McDonald Family Room offers the comforts of home, free of charge for inpatients' parents and family members – includes laundry facilities, bathrooms with showers, a living room with TV and games, and a kitchen.

Daily..... 9:00 a.m.–9:00 p.m.

Safety Stop

2nd floor, Visitor's Parking Garage

Offering car seat, home safety and bicycle helmet education and products for purchase. An appointment is required.

Please call 314.454.KIDS (5437), then press 3.

School Room *(For inpatients)*

Please check with a member of your care team for contact information and hours of operation.

Sibling Playroom

(For patients' brothers and sisters, ages 2 to 11)

Lower level by ATM • 314.454.2269

Please check with a member of your care team for hours of operation.

Teen Lounge *(For inpatients age 12 and up)*

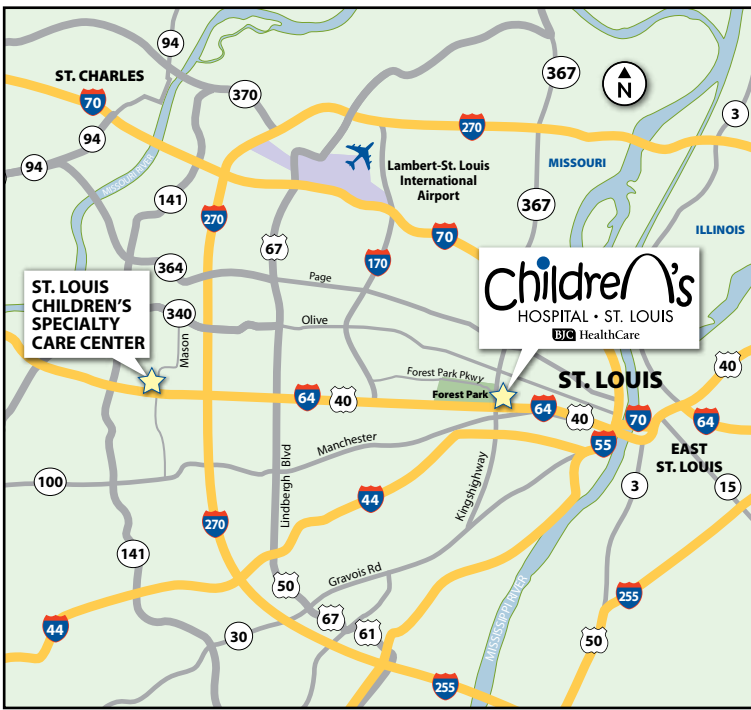
8th Floor • 314.454.6178

Please check with a member of your care team for hours of operation.

Visiting Guidelines

- Parents and grandparents are welcome 24/7.
- Siblings..... 9:00 a.m.–9:00 p.m.
- Guests age 15 and older ... 9:00 a.m.–9:00 p.m.





Directory

Department	Floor	Department	Floor	Department	Floor	Department	Floor
Ambulatory Procedure Center (APC)	1	Heart Station	2	Sleep Lab	9	Suite 2C	2
Audiology	3	Hematology/Oncology Clinic	9	Social Work	11	• Adolescent Medicine	
Auditorium	3	Human Resources	3	Inpatient Units		• Allergy/Pulmonary/Asthma	
Bereavement Program	11	Imaging/Radiology	1	Bone Marrow Transplant (BMT)	9	• Cystic Fibrosis	
Cafeteria/Dining	LL	• CT		General Medicine	10, 11	• Diagnostic Medicine	
Cardiac Cath Lab	7	• Diagnostic Testing		Heart Center	7	• Down Syndrome Center	
Chapel	1	• MRI		Hematology/Oncology	9	• Gastroenterology	
Dentistry	LL	• Nuclear Medicine		Newborn ICU (NICU)	5	• Immunology	
Dialysis/Pheresis/Infusion	2	• Ultrasound		Pediatric ICU (PICU)	7, 8	• Nephrology/Renal	
Ear/Nose/Throat (ENT)	3	Interventional Radiology	7	Pulmonary Medicine	7	• Newborn Medicine	
EEG (Outpatient)	2	Lactation Room	2	Surgical	10	• Rheumatology	
Emergency Department	1	Medical Library	3	Neuroscience	12	• Sleep Medicine	
Eye Center	2	Otolaryngology	3	Outpatient Clinics		Suite 2D	2
Family Laundry	LL	Outpatient Lab	2	Suite 1B	1	• Cardiology	
Family Resource Center (Library)	3	Outpatient Pharmacy	1	• Orthopedics		• Dermatology	
Fetal Monitoring Center	2	Patient Playroom	8	Suite 2A	2	• Endocrine/Metabolism	
Healing Gardens		Patient Registration/Admitting	1	• Cleft Lip and Palate Clinic		• Neurology	
7th Floor Garden	7	Pediatric Acute Wound Service (PAWS)	10	• General Surgery		Suite 4E (Neurosurgery)	4
Olson Family Garden	8	Pediatric Clinical Research Unit	11	• Pain Management		• Brain Tumor	
Gift Shop	1	Psychology (Neuropsychology)	3	• Plastic Surgery		• Brachial Plexus Palsy Center	
Health Information Services/ Medical Records	PL	Pulmonary Function Center	2	• Spina Bifida		• Center for Cerebral Palsy Spasticity	
		Purina Family Pet Center	2	• Trauma		• Epilepsy	
		Ronald McDonald Family Room	3	• Urology		Surgery Registration and Waiting	6
		Sibling Playroom	LL			Therapy Services	4
						• Occupational Therapy	
						• Physical Therapy	
						• Speech Therapy	
						Volunteer Services	3